Anesthesia-Pain Management Services

2345 Murfreesboro Highway, Manchester, TN 37355 Phone (931) 728-5607 *** Fax (931) 728-8354

Welcome To Our Practice!

Welcome



Thank you for scheduling an appointment with Anesthesia-Pain Management Services. This letter confirms your appointment and provides valuable information for your visits with us. We are committed to providing you with the best possible medical care in a friendly atmosphere. Please do not hesitate to ask us any questions you may have. Your appointment is scheduled for ______ at _____ with ______.

Office Hours

Office Hours:



Monday	Tuesday	Wednesday	Thursday	Friday
7:00 - 5:30	7:00 - 5:30	Closed	7:00 - 5:30	7:00 - 5:30

Emergencies: For life-threatening situations, call 911 or go to the nearest Emergency Room. If you have an urgent problem during working hours, please call our office at (931)728-5607 and a message will be given to a nurse. After hours, please leave a message on our answering machine. Your call will be returned on the next business day.

First Visit

Please come 30 minutes before your appointment time and bring with you:



- * Insurance card(s)
- * Driver's license or photo I.D.
- * ALL medicine bottles (must have with you or appointment will be rescheduled)
- * Completed patient information and clinical history forms (included with this letter)
- * Co-payment (if required by your plan)

Appointments

Please make any follow-up appointments as you leave.



- * Call in advance to make or reschedule office visit appointments.
- * As a courtesy to other patients and staff, please call the office as soon as possible if you are going to be late or are unable to keep your appointment.
- * If you will be more than 15 minutes late, you will need to reschedule your appointment for the next available day and time.
- * A \$25.00 fee will be assessed for missed appointments which were not cancelled.
- * Due to the large time allotment required, RFTC and RACZ appointments require 24 hours notice to cancel; otherwise, a \$100.00 fee will be assessed.

Prescriptions



All prescriptions and refills should be obtained during your appointment. We do not call in refills. Please bring all medications and bottles prescribed by us to your appointments or your appointment will be rescheduled.

Financial Policy



- * You are financially responsible for all charges incurred.
- * Payment of any co-pays, deductibles and co-insurance is expected at time of service.
- * We will file your insurance as a courtesy to you. Any remaining balance after 60 days will become your obligation.
- * We accept: Cash, Check, Visa, MasterCard, and Discover
- * Please see our "Policies and Procedures" for our complete financial policy.

Insurance



Prior to your appointment, please check your insurance information so you will be informed about referrals, co-payments, and any deductible required at the time of the visit. We accept Medicare as well as most other insurers.

- * If your insurance requires a referral from your primary care physician, a written referral or authorization number must be in our office prior to your visit.
- * Your health insurance contract is between you and your insurance company. Any concerns regarding your coverage or co-payments should be directed to your carrier.

What We Need From You



- * To arrive on time for scheduled appointments and cancel the appointment, when necessary, with a phone call.
- * To inform the Medical Practice staff of any pertinent changes in insurance, demographic information, employment or other care/service givers.
- * To notify the Medical Practice of any change in your health status.
- * To follow the recommended treatment plan and inform the Medical Practice of any physical or mental impairment requiring special accommodations.
- * To ask questions if directions and procedures are not understood.
- * To provide payment for services requested and delivered by the Medical Practice not covered by insurance within 90 days of date of service.

What You Should Expect From Us



- * To be treated with respect and dignity.
- * Professional, timely and appropriate services.
- * To be informed of your care needs in order to make appropriate decisions.
- * That teaching materials will be provided in a manner you can understand.
- * To be informed of the Medical Practice billing process.
- * To have your records kept confidential except when consent has been given or to co-ordinate health care services for you.
- * To communicate your complaints to the Medical Practice Manager and expect to receive follow-up without negative repercussions or changes in services.
- * To receive care without discrimination due to race, religion, age, sex, disability or ethnic origin.

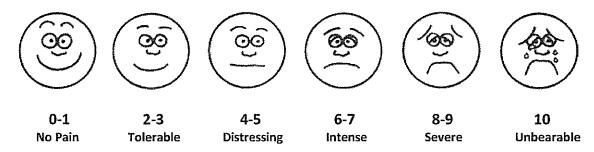
Patient Information

Name:		Date:		
Date Of Birth:		SSN:		
Current Address:				- Tandarkova-
City, State, Zip:				Week and a second
Phone #:		Cell #:		- Proceduration
Emergency #:	E-m	nail:		TARA ME SARAMAMANIN'I SARAMANIN'I SARAMANI
Primary Care Physician:				
Marital status: (circle one) Single	Married	Divorced	Separated	Widowed
Spouse's Name:			_	
Spouse's DOB:	•			
Spouse's SSN:				
Insurance Co. #1:				
Insurance Co. #2:				

Patient Subjective Pain Assessment

Patient Name	Date
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Wong-Baker FACES Pain Rating Scale



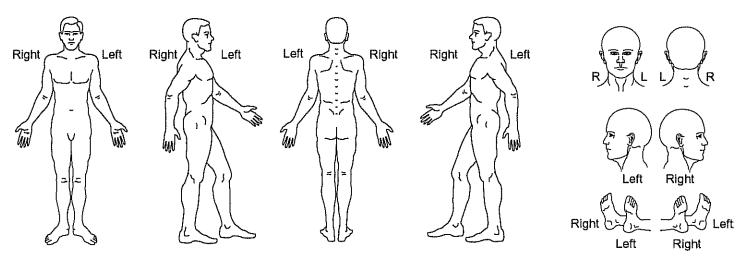
1. Using the scale above, how bad is your pain?

Right Now _____ On A Normal Day ____ On Your Worst Day _____

2. Please circle the words that best describe your pain.

Numb **Pinching** Sharp Stabbing Crushing Aching Burning Pricking Dull Cold Cramping Cutting Tingling **Flickering** Squeezing **Throbbing** Nagging Stinging

3. Mark the locations of your pain to the best of your ability



4. How much have these helped with your pain?

0 = Haven't Tried 1 = Not Effective 2 = Somewhat Effective 3 = Extremely Effective

Biofeedback/Relaxation	Psychotherapy
Exercise	Heat/Cold
Bed rest	Massage/Rubbing
Group Therapy	Prayer
Medications	Acupressure
Distraction	Acupuncture
Tens Unit	Brace
Other	

ANESTHESIA-PAIN MANAGEMENT REVIEW OF SYSTEMS/SOCIAL HISTORY

Patient:		Date:
PLEASE CHECK	if you now have or recently have	had ANY of the following:
fever chills comments:	weight loss weight gain	weight gain generalized weakness
chest pain fast heart beat slow heart beat leg swelling comments:	2. Cardiovascula heart murmur rheumatic fever pacemaker heart valve problem	heart surgery heart attack awakened by shortness of breathe shortness of breath w/ walking
shortness of breath persistent cough coughing up blood	bronchitis asthma comments	chest pain w/ breathing emphysema
nausea vomiting diarrhea	4. Gastrointestina constipation abdominal pain comments	dark tarry stool rectal bleeding
painful urination pain w/sexual intercou comments:	5. Genito-urinary blood in urine rse kidney stone	loss of interest in sex frequent urination
muscle pain arthritis rheumatoid arthritis comments:	6. Musculoskeleta fibromyalgia joint pain	osteoarthritis osteoporosis joint swelling
rash hives comments:	easy bruising itching	dry skin
headache loss of consciousness comments	paralysis numbness	memory loss seizures muscle weakness

depressed mood thoughts of suicide weight gain or loss attempt at suicide difficulty concentrating comments:		feelings of nervousness treatment for depression treatment for anxiety
change in hair texture fatigue comments:	increased thirst heat intolerance	cold intolerance
bleeding tendency swollen lymph nodes liver disease comments:	hemophilia anemia hepatitis (type)	other blood diseases history of cancer
	Family History	
Mother: Deceased Mother: Alive Deceased	Age Any health issues: Cause of death Age Any health issues: Cause of death n issues	
	Social History	
Tobacco (About how m	uch)	
Alcohol (About how mu	ich)	
History of substance abt	use? What Substances:	
Work history: Past: Present:		
Retired:	On disability: A	pplying for disability:
If you live alone and need If so, please give their na	ed help, is there family/neighbors/ ame and phone number below.	friends who can help?
Name: Phone number:		re-architecture -

Anesthesia Pain Management Services Oswestry Pain Questionnaire

Name:	Date:		
This questionnaire has been designed to give your physician information as life. Please answer every question by placing a mark in the <u>one</u> box in each feel that two of the statements may describe your condition, but <u>please may</u>	section that best describes your condition today. We realize you may		
Pain Intensity Point Value	Standing		
O□ I can tolerate the pain I have without having to use pain medication. □ The pain is bad but I can manage without having to take pain medication. □ Pain medication provides me complete relief from pain. □ Pain medication provides me with moderate relief from pain. □ Pain medication provides me with little relief from pain. □ Pain medication has no affect on my pain. □ Personal Care (Washing, Dressing, etc.) □ I can take care of myself normally without causing increased pain. □ I can take care of myself normally but it increases my pain. □ It is painful to take care of myself and I am slow and careful. □ I need help but I am able to manage most of my person care. □ I need help every day in most aspects of my care □ I do not get dressed, wash with difficulty and stay in bed. Lifting □ I can lift heavy weights without increased pain.	Point Value		
o□ I can lift heavy weights without increased pain. □ I can lift heavy weights but it causes increased pain. □ Pain prevents me from lifting heavy weights off the floor, but I can manage if the weights are conveniently positioned (ex. on a table). □ Pain prevents me from lifting heavy weights, but I can manage light to medium weights if they are conveniently positioned. □ I can lift only very light weights. □ I cannot lift or carry anything at all. Walking Pain does not prevent me from walking any distance. □ Pain prevents me from walking more than 1 mile. □ Pain prevents me from walking more than ½ mile. □ Pain prevents me from walking more than ¼ mile. □ I can only walk with crutches or a cane. □ I am in bed most of the time and have to crawl to the toilet.	 My social life is normal, but it increases my level of pain. Pain prevents me from participating in more energetic activities (ex. sports, dancing, etc.) Pain prevents me from going out very often. Pain has restricted my social life to my home. I have hardly any social life because of my pain. I can travel anywhere without increased pain. I can travel anywhere but it increases my pain. My pain restricts travel over 2 hours. My pain restricts my travel over 1 hour. My pain restricts my travel to short necessary journeys under ½ hour. My pain prevents all travel except for visits to the doctor/therapist or hospital. 		
Sitting □ I can sit in any chair as long as I like. □ I can only sit in my favorite chair as long as I like. □ Pain prevents me from sitting for more than 1 hour. □ Pain prevents me from sitting for more than ½ hour. □ Pain prevents me from sitting for more than 10 minutes. □ Pain prevents me from sitting at all.	Employment/Homemaking O□ My normal homemaking/job activities do not cause pain. 1□ My normal homemaking/job activities increase my pain, but I can still perform all that is required of me. 2□ I can perform most of my homemaking/job duties, but pain prevents me from performing more physically stressful activities (ex. lifting, vacuuming). 3□ Pain prevents me from doing anything but light duties. 4□ Pain prevents me from doing even light duties. 5□ Pain prevents me from performing any job or homemaking chores.		

(No. of Sections Completed x 5)

Anesthesia-Pain Management Services

Policies and Procedures

Thank you for choosing Anesthesia-Pain Management Services for treatment of your pain. Our goal is to help you improve your quality of life and level of function. To accomplish this, it is imperative that you work with your physician and follow the treatment plan he designs for you. In our efforts to provide the highest level of medical care to our patients, it is important for you to be aware of the guidelines of our practice and to adhere to the policies set forth:

(Please read and initial beside each policy acknowledging your understanding.)

	• Information Updates: Please keep us informed of any changes to your insurance, name, address, or telephone number.
	• Insurance Cards: Please always bring all current insurance cards. We are eager to help you receive your maximum
	allowable benefits, but must have current information in order to do this.
	Medications: Always bring your medicine bottles with medicines (prescribed by us) to every appointment. I give permission
	to Anesthesia Pain Management to download my medication history from my pharmacies into my electronic chart.
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	financially responsible for all charges. ∞ Along with your co-pay, if you have any remaining balance after we receive
	insurance payment from a previous visit, you will be expected to make that payment at the time of your appointment.
	∞ As the patient, you are responsible to obtain any pre-cert, authorization, or referral necessary for your appointment.
	∞ If your insurance denies your charges, you are responsible to call them for an explanation. We expect payment of all
	services within 60 days. This may require you to pay your account in full if your insurance company fails to pay. ∞ If you do
	not have insurance, you will be expected to pay in full at time of service. ∞ Payment options are available by speaking with
	our billing staff. ∞ There is a \$25 charge for all checks returned to us for insufficient funds. ∞ Delinquent accounts of
	greater than 90 days will result in your discharge from this facility, up to 50% collection fee added to your account, and will
	be referred to our collection agency. It will also be reported to the credit bureau.
•	Appointment times: All patients will be seen in order by appointment time. Please arrive on time. If you are more than 15
	minutes late for an appointment you will be re-scheduled.
•	Cancellations: A fee will be charged for any and all missed appointments. Out of consideration for others in pain, please
	give 24 hours notice if you cannot keep your appointment to allow the time to be used by another hurting patient. If notice
	is not given, a \$25 fee will be charged. Multiple missed or cancelled appointments will be considered non-compliance and
	may result in discharge from the clinic. Due to the length of the reserved time slot, if you miss an RFTC or RACZ
	appointment without giving 24-hour notice, a \$100 fee will be charged.
	medical history. You are also obligated to follow your physician's instructions concerning diet, medication, exercise,
	personal habits, and follow up appointments.
•	===n-==== value of the state will be performed to make your medication regimen as sale as possible. By signing
	this form, you agree to submit to random blood or urine tests, as is required by your Medication Management Contract.
	You will be responsible for the charges incurred for these tests. Any Illegal substances (including marijuana, cocaine, etc.)
	or controlled substances not prescribed by this office detected in these tests may result in termination from this practice.
<u> </u>	Prescription Refills: All prescriptions must be obtained by appointment. No refills or new prescriptions will be phoned in.
	Telephone calls: All telephone calls will be returned within twenty-four hours. If your condition is such that you feel like
	you can't wait that length of time, please go to the nearest emergency room.
0	
	for reproduction of medical records or completing FMLA or other papers. Requests will be completed within ten business
	days and payment is due at time of pickup. If records are to be mailed, payment must be made in advance.
9	PHI: Anesthesia-Pain Management Services uses and discloses patient health information to provide treatment, to obtain
	payment and for health care operations, including administrative purposes. By signing below, you consent to such use and
	disclosure of your health information.
By sigi	ning below, I understand and agree to abide by the above office policies.
Signat	ure: Date:
2.61.01	Date.

Anesthesia-Pain Management Services HIPAA NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED ANS DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY

This notice of Privacy Practices describes how we may use and disclose your protected health information (PHI) to carry out treatment, payment, or health care operation (TPO) and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. "Protected health information" is information about you, including demographic information that may identify you and that relates to your past, present, or future physical or mental health or condition and related health care services.

1. Uses and Disclosures of Protected Health Information

Uses and Disclosures of Protected Health Information

Your protected health information may be used and disclosed by your physician, our staff, and others outside of our office that are involved in your care and treatment for the purpose of providing health care services to you, to pay your health care bills, to support the operation of the physician's practice, and any other use required by law.

<u>Treatment:</u> We will use and disclose your protected health information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with a third party. Workers Comp, Adjusters, Nurses, Case Managers, Referral and Pre-cert personnel along with Dr. to Dr. for peer review are some examples of who we may disclose your protected health information to. For example, we would disclose your protected health information, as necessary, to a home health agency that provides care to you or to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose and treat you.

<u>Payment:</u> Your protected health information will be used, as needed, to obtain payment for your health care services. For example, obtaining approval for a pain management procedure may require that your relevant protected health information be disclosed to the health plan to obtain approval for the procedure.

Healthcare Operations: We may use or disclose, as needed, your protected health information in order to support the business activities of your physician's practice. These activities include, but are not limited to, quality assessment activities, employee review activities, licensing, and conducting or arranging for other business activities. In addition, we may use a sign-in sheet at the registration desk where you will be asked to sign your name and indicate your physician. We may also call you by name in the waiting room when your physician is ready to see you. We may use or disclose your protected health information, as necessary, to contact you to remind you of an appointment. We also require a photograph of each patient in order to verify administration of treatment and medications. Refusal of this photograph would impede care of the medication disbursement and you then have the right to another healthcare professional.

We may use or disclose your protected health information in the following situations without your authorization. These situations include: as Required By Law, Public Health issues as required by law, Communicable Diseases: Health Oversight: Abuse or Neglect: Food and Drug Administration requirements: Legal Proceedings: Law Enforcement: Coroners, Funeral Directors, and Organ Donation: Research: Criminal Activity: Military Activity and National Security: Workers Compensation: Inmates: Required Uses and Disclosures: Under the law, we must make disclosures to you and when required by the secretary of the Department of Health and Human Services to investigate or determine our compliance with the requirements.

Other Permitted and Required Uses and Disclosures Will Be Made Only With Your Consent, Authorization or Opportunity to Object unless required by law.

You may revoke this authorization, at any time, in writing, except to the extent that your physician or the physician's practice has taken an action in reliance on the use and disclosure indicated in the authorization.

(over)

Individual Rights

Following is a statement of your rights with respect to your protected health information.

You have the right to inspect and obtain a copy of your protected health information. Under federal law, however, you may not inspect or copy the following records; psychotherapy notes; information compiled in reasonable anticipation of, or use in, a civil, criminal, or administrative action proceeding, and protected health information that is subject to law that prohibits access to protected health information. The doctor will determine whose record will be denied based upon endangerment to the patient or others. You must make the request in writing to obtain access to your medical information. If you request copies, there will be a charge of \$.25 per page and postage if you want the copies mailed to you.

You have the right to request a restriction of your protected health information. This means that you may ask us not to use or disclose any part of your protected health information for the purpose of treatment, payment or healthcare operations. You may also request that any part of your protected health information not be disclosed to the family members or friends who may be involved in your care or for notification purposes as described in this Notice of Privacy Practices. Your request must state the specific restriction requested and to whom you want the restriction to apply. Any agreement to the restrictions on the use and disclosure of your medical information must be in writing and signed by a person authorized to make such an agreement on behalf of the company. The company will not be bound unless the agreement is so memorialized in writing.

Your physician is not required to agree to a restriction that you may request. If physician believes it is in your best interest to permit use and disclosure of your protected health information, your protected health information will not be restricted. You then have the right to another healthcare professional.

You have the right to request and receive confidential communications from us by alternative means or at an alternative location. You have the right to obtain a paper copy of this notice from us, upon request, even if you have agreed to accept this notice alternatively i.e. electronically.

You may have the right to have your physician amend your protected health information. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal.

You have the right to receive an accounting of certain disclosures we have made, if any, of your protected health information. This accounting will list each disclosure that was made of your medical information for any reason other than treatment, payment, health care operations and certain activities since April 14, 2003.

This notice was published and becomes effective on/before April 14, 2003.

Questions and Complaints. If you want more information concerning the companies' privacy practices or have questions or concerns, please contact us with the information below.

If you are concerned that the company has violated your privacy rights, or you disagree with a decision made about access to your medical information, or in response to a request you made to amend or restrict the use or disclosure of your medical information or to have us communicate with you by alternative means or at alternative locations, you, may complain to us using the contact information below. You may also submit a written complaint to the U.S. Department of Health and Human Services. The address to file a complaint with the U.S. Department of Human Services will be provided upon request.

The company supports your right to protect the privacy of your medical information. There will be no retaliation in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

We are required by law to maintain the privacy of, and provide individuals with, this notice of our legal duties and privacy practices with respect to protected health information. If you have any objections to this form, please ask to speak with our HIPAA Compliance Officer in person or by phone at our Main Phone Number.

Signature below is only acknowledgement that you have received this Notice of our Privacy Practices:

Print Name:	Signature:	Date:
Original 4-14-03 Revised 7-16-08		

ANESTHESIA - PAIN MANAGEMENT SERVICES

James R. Nunley, D.O. Marshall S. Millman, M.D. C. Robert Harmuth, M.D. John Stuart Slaven, M.D.

Your Protected Health Information (PHI):

Ρl	eas	se indicate who we may give your Protected Heal	th Information (PHI) to.
Υ	N	Spouse's Name	
Υ	N	Children's Name	
Υ	N	Other's Name	
Υ	N	Parent's Name (If patient is minor)	
N	les	Ssages: On your answering machine or voice m Appointments? Y N Billing? Y N Other PHI? Y N	nail, may we leave messages regarding:
Er we	ne e m	ergency Contacts: Please list two people the lay give them your Protected Health Information.	at DO NOT live with you and indicate if
Υ	N	Name:	Home Phone #
		Relationship to patient:	Work Phone #
Υ	N	Name:	Home Phone #
		Relationship to patient:	Work Phone #
Pa	tien	nt signature:	Date:

Assignment of Benefits

Primary Insurance: I hereby assign payment of medical benefits due to me to be paid directly to:	
James R. Nunley, D.O., P.C./Anesthesia-Pain Management S	arvices
and I authorize the release of any health information needed to determine these benefits or the bene insurance company/companies that I have supplied you with. I understand that filing my claims for s provided by Anesthesia Pain Management and this assignment does not relieve me of my primary ob Nunley, D.O., P.C./Anesthesia-Pain Management Services.	efits payable for related services to the
I stand responsible for payment.	
Signature Dat	te
Medicare (One-Time Authorization):	***************************************
I request that payment of authorized Medicare benefits be made on my behalf to:	
James R. Nunley, D.O., P.C./Anesthesia-Pain Management Se	ervices
for any services furnished me by that provider. I authorize any holder of medical or other information Security Administration and Center for Medicare and Medicaid Services (CMS) or its intermediaries of this or a related Medicare claim. I permit a copy of this authorization to be used in place of the origin insurance benefits to the party who accepts assignment. I understand it is mandatory to notify the he who may be responsible for paying for my treatment. (Section 1128B of the Social Security Act and 3 for withholding this information.) Regulations pertaining to Medicare assignment of benefits also approximately.	or carriers any information needed for italia, and request payment of medical ealth care provider of any other party
Signature Date _	
MEDIGAP or any Secondary Insurance (Signature on File Statement): Name of Beneficiary HICN	
Name of Medigap or Secondary InsurerPolicy Number	
I request that payment of authorized benefits be made on my behalf to:	
James R. Nunley, D.O., P.C./Anesthesia-Pain Management Se	
for any services furnished me by that provider. I authorize any holder of my personal medical informa needed to determine these benefits payable for related services.	ation to release any information
Signature Date	
	And the state of t
Workers Compensation or Litigation:	***************************************
honobu outles viss	
to withhold sufficient funds from any judgment, settlement, or recovery which I might have or effect in to pay any and all medical exp	my pending action against
James R. Nunley, D.O., P.C./Anesthesia-Pain Management Ser	
and I direct my attorney to pay that sum directly to James R. Nunley, D.O., P.C./Anesthesia-Pain Mana Nunley, D.O., P.C./Anesthesia-Pain Management to the extent of my outstanding medical expenses dureceived by attorney for my benefit. I understand that this assignment does not relieve me of the prim R. Nunley, D.O., P.C./Anesthesia-Pain Management and that if a recovery is not made or if the amount James R. Nunley, D.O., P.C./Anesthesia-Pain Management in full, then they may proceed against me for	gement. I hereby assign to James R. ue and owing to him, all amounts ary obligation to pay my bill to James
Signature Date	n payment.